

Sheplak, Scott

From: Gianazza, N. Bert [GianNB@jea.com]
Sent: Friday, October 03, 2008 2:46 PM
To: Sheplak, Scott
Subject: RE: letter

Byproduct Storage Area. Usually, I clarify those kinds of things, but I missed that one (in too much of a hurry).

From: Sheplak, Scott [mailto:Scott.Sheplak@dep.state.fl.us]
Sent: Friday, October 03, 2008 2:43 PM
To: Gianazza, N. Bert
Subject: RE: letter

What does the acronym "BSA" stand for (see your letter)?

The Department of Environmental Protection values your feedback as a customer. DEP Secretary Michael W. Sole is committed to continuously assessing and improving the level and quality of services provided to you. Please take a few minutes to comment on the quality of service you received. Simply click on [this link to the DEP Customer Survey](#). Thank you in advance for completing the survey.

From: Gianazza, N. Bert [mailto:GianNB@jea.com]
Sent: Monday, September 29, 2008 11:03 AM
To: Sheplak, Scott
Subject: letter

Scott,

Per our conversation you will receive this tomorrow.

Tx, B.

Florida has a very broad Public Records Law. Virtually all written communications to or from State and Local Officials and employees are public records available to the public and media upon request. JEA does not differentiate between personal and business e-mails. E-mail sent on the JEA system will be considered public and will only be withheld from disclosure if deemed confidential pursuant to State Law. Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public-records request, do not send electronic mail to this entity. Instead, contact JEA by phone or in writing.

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1/7/2009