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Compliants IN



Department of **Environmental Protection**

Jeb Bush Governor Twin Towers Office Building 2600 Blair Stone Road Tallahassee, Florida 32399-2400

David B. Struhs Secretary

June 10, 2002

Mr. Conrad Chee Dry Clean & Save 2238 University Drive Coral Springs, Florida 33071

Re: Facility No.: 0112215-003

Dear Mr. Chee:

The Department has received the Title V General Permit Notification Form for the dry cleaning facility that you submitted on May 6, 2002.

Please note that in January of each year the Department will be mailing fee notices to those facilities using the Title V general permit. This annual operation fee is \$50 and it is due and payable between January 15 and March 1 of each year the facility is in operation and is subject to the requirements of the Title V general permit.

If you have or expect to have any changes in your mailing address, location address, responsible official, or phone number, please notify the Department at the following address:

Title V General Permits Office Bureau of Air Monitoring and Mobile Sources MS 5510 Department of Environmental Protection 2600 Blair Stone Road Tallahassee, FL 32399-2400

If there are any changes in the facility status, including change of operating parameters or equipment, or if you have any additional questions regarding the Title V General Permit Program, please contact the district or local air program compliance inspector in your area.

Sincerely,

Joe Kahn, Chief

Bureau of Air Monitoring and Mobile Sources

JK/jw

cc: Ms. Daniela Banu, Broward County

"Protect, Conserve and Manage Florida's Environment and Natural Resources"

Printed on recycled paper.



Governor

Environmental Protection 2600 Blair Stone Road leb Bush

Twin Towers Office Building Tallahassee, Florida 32399-2400

Department of

David B. Struhs Secretary

July 19, 2002

#01/2015

Mr. Conrad Chee 2238 North University Drive Coral Springs, Florida 33071

Dear Mr. Chee:

The Bureau of Air Monitoring and Mobile Sources recently received your Perchloroethylene Dry Cleaning Notification Form and check (#1098) in the amount of \$250.

We appreciate your submittal. However, your check is being returned to you since it is not due at this time. Fees are due and payable between January 15 and March 1 in the year following each year for which the facility is in operation and subject to the requirements of the general permit. The Department will send you an invoice in time for the next payment cycle.

If you have any questions, please call me at 850/921-9583.

einty Commissioners Broward County

Sincerely,

Sandra Bowman

Environmental Manager

Mobile Source Control Section

Bureau of Air Monitoring

and Mobile Sources

1098

MOY & CHEE, INC. 2238 N UNIVERSITY DR. 954-753-4653 CORAL SPRINGS, FL 33071

DATE_7. 4. 02

63-8413/2670

DOLLARS Decume feature

1-800-788-7000 24 hour Customer Service

FOR

01/2215-003

Page 16 4. Existing mashines at small area source should be marked

6(e) Required for all sources

DEP R	OUTING AND TRANSMITTAL SLIP
TO: (NAME, OFFICE, LOCATION)	3
1	4
2	5
PLEASE PREPARE REPLY FOR:	COMMENTS:
SECRETARY'S SIGNATURE	
DIV/DIST DIR SIGNATURE	
MY SIGNATURE	
YOUR SIGNATURE	
DUE DATE	
ACTION/DISPOSITION	·
DISCUSS WITH ME	
COMMENTS/ADVISE	
REVIEW AND RETURN	·
SET UP MEETING	
FOR YOUR INFORMATION	•
HANDLE APPROPRIATELY	
INITIAL AND FORWARD	
SHARE WITH STAFF	
FOR YOUR FILES	
FROM:	DATE:PHONE:

70

PERCHLOROETHYLENE DRY CLEANER
AIR GENERAL PERMIT NOTIFICATION FORM

Part III. Notification of Intent to Use General Permit

Prior to filling out this form, please read the instructions provided at the end of the form for your file to the address listed in the instructions and keep a copy of the form for your file. completed form to the address listed in the instructions and keep a copy of the form for your files

Facility Name and Location
Facility Owner/Company Name (Name of corporation, agency, or individual owner):
Moy + CHEE Inc.
2. Site Name (For example, plant name or number):
DRY CLEAN X SAVE
3. Hazardous Waste Generator Identification Number:
FLD 982 078 883
4. Facility Location: 2238 UNIVERSITY ONIVE
Street Address: City: Canal County: Browns Zip Code: 3307)
City: County: Browns Zip Code: 33071
5: Facility Identification Number (DEP Use ONLY - do not fill in)
Responsible Official
6. Name and Title of Responsible Official:
Name: CONRAD CHEE Title: VICE PAESIDENT
7. Responsible Official Mailing Address: Moy L CHRE INC
Organization/Firm: Ony CLEAD & SAVE Street Address: 2238 UNIVERSITY ONIVE
City: Const Springs County: Browano Zip Code: 33071
· CONTESPAINCE STANDARD SSOTI
8. Responsible Official Telephone Number:
Telephone: () / / / / / / / / / / / / / / / / / /
Telephone: (954) 753-4653 Fax: ()MA
Telephone. (974) 753-4613
Facility Contact (If different from Responsible Official)
Facility Contact (If different from Responsible Official)
Facility Contact (If different from Responsible Official)
Facility Contact (If different from Responsible Official) 9. Name and Title of Facility Contact (For example, plant manager): 10. Facility Contact Address:
Facility Contact (If different from Responsible Official) 9. Name and Title of Facility Contact (For example, plant manager): 10. Facility Contact Address: Street Address:
Facility Contact (If different from Responsible Official) 9. Name and Title of Facility Contact (For example, plant manager): 10. Facility Contact Address:
Facility Contact (If different from Responsible Official) 9. Name and Title of Facility Contact (For example, plant manager): 10. Facility Contact Address: Street Address:
Facility Contact (If different from Responsible Official) 9. Name and Title of Facility Confact (For example, plant manager): 10. Facility Contact Address: Street Address: City: County: Zip Code:

DEP Form No. 62-213.900(2)

Effective: 2/24/99

Facility Information

1.(a) DRY-TO-DRY MACHINES ONLY

How many dry-to-dry ma	achines do you ha	ve on-site?	,
For each dry-to-dry macl	nine on-site, pleas	se provide the following information	on:
Date Initially Purchased From Manufacturer	Status (circle one	Control Device Required*) (circle one)	Date Control Device Installed (if already included at time of purchase, write "SAME")
1989	Existing/N	ew RC/CA/None required	SAME
1989	Existing/N	ew RC/CA/None required	SAME
	Existing/N	ew RC/CA/None required	
*CONTROL DEVICE K	EY: RC =	refrigerated condenser CA =	carbon adsorber
1.(b) TRANSFER MAC	HINES ONLY	NA	
How many washers do yo	ou have on-site?		
How many dryers/reclain	ners do you have	on-site?	
unit. If the transfer mach 1993, it is a NEW unit (r	ine was purchase no units purchase	d from the manufacturer between I d after September 22, 1993 are allo	December 9, 1991 and September 22, owed to operate under this general
Date Initially Purchased From Manufacturer	Status (circle one)	Control Device Required* (circle one)	Date Control Device Installed (if already included at time of purchase, write "SAME")
	Existing/New	RC/CA/None required	
	Existing/New	RC/CA/None required	<u> </u>
	Existing/New	RC/CA/None required	
*CONTROL DEVICE K	EY: RC = r	efrigerated condenser CA =	carbon adsorber
2.(a) How much perchlo	(circle one) (circle one) (circle one) (if already included at time of purchase, write "SAME") Existing/New RC/CA/None required CA = carbon adsorber SFER MACHINES ONLY washers do you have on-site? cr machine was purchased from the manufacturer prior to or on December 9, 1991, it is an EXISTING remachine was purchased from the manufacturer between December 9, 1991 and September 22, NEW unit (no units purchased after September 22, 1993 are allowed to operate under this general reach transfer machine on-site, please provide the following information: Y Purchased Status Control Device Required Existing/New RC/CA/None required		
gallo	ns (You must fil	this in)	
(b) If less than 12 mor	nths, how many?	months	• •
Check why it is les	s than 12 months	s: New owner: [X] Did not kee	p records: []
	•	New store: New machine	:
		Unopened store [] (date of e	expected opening)

3. What is the facility's source classification based on the d Indicate with an "X". Select one classification only.)	efinitions found in section (3) of Part II?
Small Area Source	
Transfer only on-site (used	less than 140 gallons of perc per year) less than 200 gallons of perc per year) less than 140 gallons of perc per year)
Large Area Source	
Transfer only on-site (used	140 - 2,100 gallons of perc per year) 200 - 1,800 gallons of perc per year) 140 - 1,800 gallons of perc per year)
4. What control technology is required on machines pursua (Indicate with an "X".)	nt to section (5) of Part II of this notification form?
Existing machines at small area source (NONE REQUIRED)	New machines at small area source Refrigerated condenser [
Existing machines at large area source Carbon adsorber Refrigerated condenser	New machines at large area source Refrigerated condenser
5. A facility which contains non-exempt emissions units shall 62-213.300, F.A.C. Verify that all steam and hot water exemption criteria or that no such units exist on-site (see at	er generating units on-site meet the following
All steam and hot water generating units exempt No such units on-site	or]
How many boilers do you have on-site?	- 17
For each boiler, indicate its horsepower (HP) rating:	4P- 3924P
What type of fuel do you use? [] propane [] No. 2 fuel oil [] No. 6 fuel oil	natural gas No. 4 fuel oil No. 0ther (please list)
6. Equipment Monitoring and Recordkeeping Information	
Check all logs which are required to be kept on-site in acco	rdance with the requirements of this general permit:
(a) Purchase receipts and solvent purchases/solvent addition	log
(b) Leak detection inspection and repair	
(c) Refrigerated condenser temperature monitoring	
(d) Carbon adsorber exhaust perc concentration monitoring	
(e) Startup, shutdown, malfunction plan	

7. Surrender	of Existing DEP Air Permit(s)
Please indicat	te with an "X" the appropriate selection:
	I hereby surrender all existing DEP air permits authorizing operation of the facility indicated in this notification form; the permit number(s) are
	No DEP air permits currently exist for the operation of the facility indicated in this notification form.
Responsible	Official Certification
this notifi statement maintain comply w	dersigned, am the responsible official, as defined in Part II of this form, of the facility addressed in faction. I hereby certify, based on information and belief formed after reasonable inquiry, that the its made in this notification are true, accurate and complete. Further, I agree to operate and the air pollutant emissions units and air pollution control equipment described above so as to with all terms and conditions of this general permit as set forth in Part II of this notification form. Simply notify the Department of any changes to the information contained in this notification. NAO CHEE V.P. The of responsible official
Signature	7/27/02 Date

General Permits Section
Bureau of Air Monitoring and Mobile Sources, MS 5510
Department of Environmental Protection
2600 Blair Stone Road
Tallahassee, Florida 32399-2400

IMPORTANT

A facility is eligible to operate under a Title V air general permit for no more than five (5) years. Your facility is approaching the end of the five (5) year period for which it was entitled to operate with an air Title V general permit

• If you wish to **continue** your entitlement, please complete the enclosed notification form and return it to the Department of Environmental Protection at the address included with the notification form. A fee is not required with this notification submittal

If you are a new owner, please check this and return this form with your completed notification form.

☐ If you are a **new RO** (Responsible Official), and/or your existing business has **moved** to a new location, please check this box and return this form with your completed notification form.

• If you do not wish to continue your eligibility, please disregard this notice.

RECEIVED

Facility Name and Location

PERCHLOROETHYLENE DRY CLEANER AIR GENERAL PERMIT NOTIFICATION FORM

FJUL 1 9 2002 Part III. Notification of Intent to Use General Permit

1. Facility Owner/Company Name (Name of corporation, agency, or individual owner):

Bureau of Air Monitoring

& Mobile Sources

and the instructions provided at the end of the form. Send

completed form to the address listed in the instructions and keep a copy of the form for your files.

MOY & CHEE INC	
2. Site Name (For example, plant name or number):	
DRY CLEAN N SAVE	
3. Hazardous Waste Generator Identification Number.	
4. Facility Location: 2238 IV. WNIVERSITY DR	
Street Address: City: CORAL SPRINGS County: BROWARD	Zip Code: 33071
City: CORAL SPRINGS County: BROWAND	51b code: 22011
5. Facility Identification Number (DEP Use ONLY - do not fill in):	
CONTRACTOR OF THE CONTRACTOR O	
Responsible Official	
6. Name and Title of Responsible Official: Name: Parker Augusta CHFF Title: VPk	01
Name: CONRAD AYOUNG CHEE. Title: UPA	ee
7. Responsible Official Mailing Address:	
Organization/Firm: Street Address: 2238 W. UNIVERSITY DR	
City: CONDI SPRINGS County: BROWARD	Zip Code: 33071
Chy. 27/10 = 3/1/10-42 County. 10/10 cm 10/	322
8. Responsible Official Telephone Number:	
Telcphone: $(954)753-4653$ Fax: () -
	· · · · · · · · · · · · · · · · · · ·
Facility Contact (If different from Responsible Official)	
9. Name and Title of Facility Contact (For example, plant manager): CONRAD AYOUNG CHEE	
CONKAD AYOUNG CHEE	
10. Facility Contact Address:	
Street Address: 2238 IV. WHIVERSITY DR	. 1
City: CORAL SPRINGS County: POROWARD	Zip Code: 3307/
11. Facility Contact Telephone Number: Telephone: (954) 153 4653 Fax: () -
727.735 7000	

DEP Form No. 62-213.900(2)

Effective: 2/24/99

- (d) Leaks shall be repaired within twenty-four hours of detection, unless repair equipment must be ordered.
 - Equipment parts needed to repair the machine shall be ordered within two working days of leak detection.
 - 2. Repair parts shall be installed within five working days of receipt.
- (e) Colorimetric tubes and bellows or piston-driven pumps shall be operated according to the manufacturer's specifications and shall be verified for accuracy by the use of duplicate samples. The tube should be designed to measure a concentration of 100 parts per million by volume of perchloroethylene in air to an accuracy of +/- 25 parts per million by volume.
- (f) The integrity of all rubber seals on the pump shall be inspected on a weekly basis for large area sources (biweekly for small area sources) and all equipment shall be kept in a clean and secure area when not in use.
- (8) Local Program Requirements. All facilities located within the borders of Duval County shall comply with the following additional requirements:
 - (a) Pursuant to Jacksonville Environmental Board Rule 2.901, no person shall cause, suffer, allow or permit the discharge of air pollutants which cause or contribute to an objectionable odor, and
 - (b) Pursuant to Jacksonville Ordinance Code Chapter 376, any facility that causes or contributes to the emission of objectionable odors which results in the Air Quality Division (AQD) receiving and validating complaints from five or more different households within a 90-day period may be cited for objectionable odors.

Facility	Information
	•

1.(a) DRY-TO-DRY MACHINES ONLY

How many dry-to-dry	machine on-site,	please p	rovide the following information	tion:
Date Initially Purch From Manufacturer EXISTING M	nased 971702 State (circle	is one)	Control Device Required* (circle one)	Date Control Device Installed (if already included at time of purchase, write "SAME")
	Existin	g/New	RC/CA/None required	•
	Existing	y/New	RC/CA/None required	
	Existing	/New	RC/CA/None required	
CONTROL DEVIC	E KEY: RC	= refrig	gerated condenser CA =	= carbon adsorber
.(b) TRANSFER M	LACHINES ONL	Y		
ow many washers de	o you have on-site?	?	117	
ow many dryers/recl	laimers do you hav	c on-si	e? [·
93, it is a NEW unit mit). For each tran	t (no units purchas asfer machine on-s	ed after ite, plea	September 22, 1993 are allouse provide the following info	ecember 9, 1991 and September 22,
93, it is a NEW unit mit). For each transte Initially Purchase	t (no units purchas asfer machine on-s d Status (circle one)	ed after ite, plea	Contract 22 to 22	December 9, 1991, it is an EXISTIN December 9, 1991 and September 22, wed to operate under this general formation: Date Control Device Installed (if already included at time of purchase, write "SAME")
93, it is a NEW unit mit). For each trante laitially Purchase om Manufacturer	t (no units purchas asfer machine on-s d Status (circle one)	ed after ite, ples Con (circ	September 22, 1993 are allouse provide the following info	wed to operate under this general ormation: Date Control Device Installed (if already included at time of
193, it is a NEW unit mit). For each tran te Initially Purchase om Manufacturer	t (no units purchas asfer machine on-s d Status (circle one)	cd after ite, plea Con (circ	September 22, 1993 are allouse provide the following information Device Required*	wed to operate under this general ormation: Date Control Device Installed (if already included at time of
193, it is a NEW unit mit). For each transte Initially Purchase om Manufacturer	t (no units purchas asfer machine on-s d Status (circle one) (////////////////////////////////////	cd after ite, plea Con (circ RC/0	September 22, 1993 are allouse provide the following information Device Required* cle one)	wed to operate under this general ormation: Date Control Device Installed (if already included at time of
93, it is a NEW unit rmit). For each transete Initially Purchase om Manufacturer EXISTING U	t (no units purchas asfer machine on-s d Status (circle one) ///// Existing/New Existing/New Existing/New	ed after ite, plea Con (circ RC/(RC/(September 22, 1993 are allouse provide the following information Device Required* cle one) CA/None required CA/None required CA/None required	wed to operate under this general ormation: Date Control Device Installed (if already included at time of
193, it is a NEW unit rmit). For each tran the Initially Purchase om Manufacturer EX 1 STANG UNITABLE ONTROL DEVICE K	t (no units purchas asfer machine on-s ad Status (circle one) ///// Existing/New Existing/New Existing/New Existing/New	Con (circ RC/C RC/C	September 22, 1993 are allouse provide the following information Device Required* cle one) CA/None required CA/None required CA/None required ted condenser CA = ca	wed to operate under this general ormation: Date Control Device Installed (if already included at time of purchase, write "SAME")
193, it is a NEW unit rmit). For each tran the Initially Purchase om Manufacturer EX 1 STANG UNITABLE ONTROL DEVICE K How much perchlo L30 gallon If less than 12 mon	t (no units purchas asfer machine on-s ad Status (circle one) ///// Existing/New Existing/New Existing/New Existing/New (EY: RC = notethylene (perc) Ins (You must fill onths, how many? [Con (circ RC/C RC/C Action RC/C RC/C RC/C Action RC/C RC/C RC/C RC/C RC/C RC/C RC/C RC/	September 22, 1993 are allouse provide the following information Device Required* cle one) CA/None required CA/None required CA/None required ted condenser	wed to operate under this general ormation: Date Control Device Installed (if already included at time of purchase, write "SAME")
P3, it is a NEW unit mit). For each transet Initially Purchase om Manufacturer EXISTING UNITROL DEVICE K	t (no units purchas asfer machine on-s ad Status (circle one) ///// Existing/New Existing/New Existing/New Existing/New (EY: RC = no proethylene (perc) I as (You must fill withs, how many? [as than 12 months:	RC/C RC/C RC/C RC/C RC/C RC/C RC/C RC/C	September 22, 1993 are allouse provide the following information of the fo	wed to operate under this general ormation: Date Control Device Installed (if already included at time of purchase, write "SAME") arbon adsorber aths?
P33, it is a NEW unitermit). For each transtelliated Initially Purchase om Manufacturer EX 1 STANG UNITED TO THE MANUFACTURE AND THE PURCHASE	t (no units purchas asfer machine on-s ad Status (circle one) //// Existing/New Existing/New Existing/New Existing/New (CEY: RC = no proethylene (perc) I as (You must fill aths, how many? [as than 12 months:	Con (circ RC/C RC/C RC/C RC/C RC/C RC/C RC/C RC/	September 22, 1993 are allouse provide the following information Device Required* cle one) CA/None required CA/None required CA/None required CA/None required ted condenser CA = calloner u used within the last 12 months	wed to operate under this general ormation: Date Control Device Installed (if already included at time of purchase, write "SAME") urbon adsorber aths?

. Undicate with an "X". Select one classification	ion only.)
Small Area Source	J
Dry-to-dry machines only on-s Transfer only on-site Both machine types on-site	(used less than 140 gallons of perc per year) (used less than 200 gallons of perc per year) (used less than 140 gallons of perc per year)
Large Area Source	
Dry-to-dry machines only on-s Transfer only on-site Both machine types on-site	(used 140 - 2,100 gallons of perc per year) (used 200 - 1,300 gallons of perc per year) (used 140 - 1,300 gallons of perc per year)
 What control technology is required on maching (Indicate with an "X".) 	ines pursuant to section (5) of Part II of this notification form?
Existing machines at small area source (NONE REQUIRED)	New machines at small area source Refrigerated condenser []
Existing machines at large area source Carbon adsorber Refrigerated condenser	New machines at large area source Refrigerated condenser
5. A facility which contains non-exempt emission Rule 62-213.300, F.A.C. Verify that all steam at exemption criteria or that no such units exist on-	ons units shall not be eligible to use the general permit pursuant to not hot water generating units on-site meet the following site (see attached memo for the criteria).
All steam and hot water generating units exempt No such units on-site	OR
How many boilers do you have on-site?	
For each boiler, indicate its horsepower (HP) ratio	ng:
What type of fuel do you use? propar No. 2 t No. 6 t	fuel oil No. 4 fuel oil
6. Equipment Monitoring and Recordkeeping Info	ormation
Check all logs which are required to be kept on-si	ite in accordance with the requirements of this general permit:
(a) Purchase receipts and solvent purchases/solve	nt addition log
(b) Leak detection inspection and repair	<u></u>
(c) Refrigerated condenser temperature monitorin	g
(d) Carbon adsorber exhaust perc concentration in	nonitoring
(e) Startup, shutdown, malfunction plan	

7. Surrender	of Existing DEP Air Permit(s)
· Please indica	te with an "X" the appropriate selection:
	I hereby surrender all existing DEP air permits authorizing operation of the facility indicated in this notification form; the permit number(s) are
	No DEP air permits currently exist for the operation of the facility indicated in this notification form.
Responsible (Official Certification
statements maintain to comply with I will prom	ersigned, am the responsible official, as defined in Part II of this form, of the facility addressed in cation. I hereby certify, based on information and belief formed after reasonable inquiry, that the smade in this notification are true, accurate and complete. Further, I agree to operate and the air pollutant emissions units and air pollution control equipment described above so as to the all terms and conditions of this general permit as set forth in Part II of this notification form. In put y notify the Department of any changes to the information contained in this notification. AYOUNG CHEE of responsible official
Signature	7. 14. 02 Date

DEP Form No. 62-213.900(2) Effective: 2/24/99

Instructions for Completing Part III of Notification Form

The Perchloroethylene Dry Cleaning Facility Notification of Intent to Use General Permit, Part III of this form, shall be completed and submitted to the Division of Air Resources Management at least 30 days prior to beginning operations under the general permit. Please type or print clearly all information. A copy of this notification form shall be kept on-site and made available for review by Department personnel.

The responsible official of the facility, as defined in Part II of this notification form, is responsible for ensuring that the facility complies with all applicable terms and conditions of this general permit, as set forth in Part II of this form.

Mail the signed and completed Part III of this form to:

General Permits Section
Bureau of Air Monitoring and Mobile Sources, MS 5510
Department of Environmental Protection
2600 Blair Stone Road
Tallahassee, FL 32399-2400

Facility Name and Location

- 1. Facility Owner/Company Name Enter the name of the corporation, agency, or individual that has ownership or control of the dry cleaning facility for which this notification is submitted.
- 2. Site Name Enter the common name, if any, of the facility site; for example, Plant A, Metropolis plant, etc. If more than one facility is owned, a notification form must be completed for each.
- 3. Hazardous Waste Generator Identification Number Enter the hazardous waste generator identification number, if known, assigned by the Department to the facility.
- 4. Facility Location Enter the street address and zip code of the facility and the city and county in which it is located.
- 5. Facility Identification Number (DEP Use ONLY) Please leave this space blank. DEP will enter the facility identification number assigned to you by ARMS.

Responsible Official

- 6. Name and Title of Responsible Official Enter the name and title of the designated responsible official for the facility who, by signing this form, is certifying that the facility is eligible for a general permit pursuant to the requirements of Part II of this notification form and Rule 62-213.300, F.A.C.
- 7. Responsible Official Mailing Address Enter the mailing address for the responsible official if different than the address entered in No. 4 above.
- 8. Responsible Official Telephone Number Enter the telephone number and facsimile number, if available, at which the responsible official can be contacted.

Facility Contact

Name and Title of Facility Contact - Enter the name of the facility contact, if other than the
responsible official. For example, a plant manager could be designated as the facility contact for
Department inspections.



DEPARTMENT OF PLANNING AND ENVIRONMENTAL PROTECTION - Land Use and Permit Division 218 S.W. 1st Avenue • Fort Lauderdale, Florida 33301 • 954-519-1250 • FAX 954-519-1494 May 20, 2002

Dear Licensee:

We are pleased to announce our new Renewal Notice/Renewal Application form! The new renewal application was developed specifically in response to comments and suggestions we received from you on the Customer Satisfaction Surveys. Many of you wanted to submit only changes to information when renewing your license. The new form serves as both a notice to renew and your renewal application. We have provided your current licensing information for you to review, and Update Information areas where you can indicate any changes.

In our continuing effort to streamline the licensing process and improve our level of service, we would appreciate your taking a few moments to complete the survey on the back and provide us with your suggestions. Some of you have completed our survey before and we are grateful for your feedback. We continue to listen to your concerns and solicit your suggestions.

Hazardous Material Management Facility licensing helps protect Broward County's groundwater and other natural resources through monitoring facilities that use or store Hazardous Materials. Licensing activities include assessment of compliance with standards for proposed storage tank activity, operation of existing tank systems, handling of hazardous materials, and handling and waste disposal methods for hazardous waste. Other activities involve licensee education on pollution prevention techniques (which may reduce or eliminate licensing requirements), and response to environmental complaints. These activities are essential in evaluating a facility's environmental impact potential, and in the assurance of environmentally sound facility operation.

It is also important for our regulated community to ensure that businesses who operate according to our regulations are not penalized by allowing others to compete unfairly by violating the licensing requirement. So, we encourage you to advise us of facilities that may be conducting activity similar to yours, but without proper licensing.

Your comments and suggestions are important to us. You may return the survey with your application, which is also enclosed. If you prefer to remain anonymous, you may choose one of the following methods:

- mail it separately
- drop it in the questionnaire box located in our lobby
- fax it to us at 519-1494
- complete and e-mail it to us on-line @ www.broward.org/lpi00300.htm

· We thank you for your time.

(Please turn over for Customer Satisfaction Questionnaire)

DEPARTMENT OF PLANNING AND ENVIRONMENTAL PROTECTION LAND USE AND PERMIT DIVISION - ENVIRONMENTAL LICENSING SECTION CUSTOMER SATISFACTION SURVEY

The Broward County Commission is requesting your input on the quality of customer service received during your interaction with County staff. On a scale of one to five (one being "the lowest" and five being "the highest") rate the Land Use and Permit Division's performance/policy in the following areas:

	Ve	ry Low	→	Very i	High
Accessibility - Office personnel and/or facilities were available to you when needed		2	3	4	⑤
Greeting - Office personnel greeted you in a friendly and professional manner.	1	2	3	4	(5)
Courtesy - Service was rendered in a courteous manner.	1	2	3	4	5
Cooperation - Office staff worked with you in meeting your need(s) and solving your problem(s).	1	2	3	4	(\$)
Staff Knowledge - Staff provided thorough and knowledgeable responses to your inquiries.	1	2	3	4	B
Response Time - Service was rendered in a timely manner.	1	2	3	4	5
Procedures - Staff described procedures (either through documents or verbal explanation) on how your request was being handled.	1	2	3 .	4	⑤
Quality of Product - The quality of product/service performed satisfied your needs.	1	2	3	4)	⑤
Forms Availability - Forms were available through convenient scurces.	1	2	3	4	
Forms Clarity - Information required on forms was clearly identified.	1	2	3	4	Ø
Information - Licensing information was available, pertinent and clear.	1	2	3	4	8
b) Storage Tank Facility License e) F c) Combined Hazardous Material Management/ f) H	Hazardo Iazardo License	aste Lice ous Wast us Materi	e Trans	sporter L sfer Stat	icense ion
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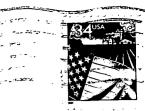
Please forward to The Department of Planning and Environmental Protection. You may chose from any of the following methods:

- Return with your application
- Use the questionnaire box located in our lobby
- Fax to (954) 519-1494
- Complete and e-mail us online at www.broward.org/lpi00300
- Mail to: Department of Planning and Environmental Protection, Land Use and Permit Division 218 SW 1 Avenue, Fort Lauderdale, FL 33301

Would you like us to contact you? If so, please indicate your name and phone number:

MOY & CHEE INC.
DRY CLEAN & SAVE
2238 UNIVERSITY DRIVE
CORAL SPRINGS, FL 33071





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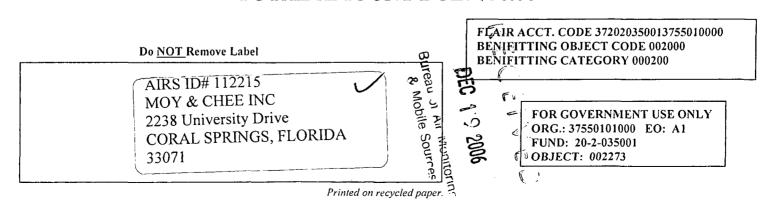
Title V General Permits Office
Bureau of Air Monitoring and Mobile Sources MS 5510
Department of Environmental Protection
2600 Blair Stone Road
Tallahassee, FL 32399-2400

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