

Dibble, Dickson

Subject: Processed AIRS ID# 0990643-002-AG, FLORIDA STUCCO CORP dba FLORIDA STUCCO CORP-BOCA RIO RD, 21195 BOCA RIO RD, BOCA RATON, FL 33433
Location: CONCRETE BATCHING PLANT-Boca Raton
Start: Wed 1/6/2010 12:00 AM
End: Thu 1/7/2010 12:00 AM
Show Time As: Free
Recurrence: (none)
Organizer: Dibble, Dickson
Categories: DENIED, PENDING

PENDING

01/06/10 – Called for Mr. J Richard Howell (561) 487-1301, left message w/receptionist Pages nine (9) & ten (10) were submitted with no information & information is critical to obtaining entitlement.

01/20/10 – Call was not returned which prompted another call for Mr. Howell and Mr. Guilio Dimalo, but both were out to lunch. Left second message w/receptionist for return call.

1/20/10 - Rec'd call from Jacqueline Goldstein, Comptroller, of Florida Stucco. She mentioned during our conversation that this was handed off to her to handle and that she was completely unfamiliar with what this was all about. I explained the program and she indicated that she will have required information (detailed in our conversation silo/baghouse equipment ID such as Mfr information, model #'s, filter types/sizes, etc.) no later than Tuesday, 01/26/10. I mentioned that I would need the information by no later than COB on Tuesday, 01/26/10.

1/26/10 – 0726 hours, sent e-mail to Ms. Goldstein repeating 1/20/10 conversation.



Florida Stucco
Corp's Concrete..

1/26/10 – 1545 hours, Called for Ms. Goldstein when information was not received today. Told her the absolute latest that I could receive it would be COB on Wednesday, January 27, 2010 and that would be 5:00 PM (1700 hrs MT). She promised that information would be in my e-mail mailbox when I came in to work on Wednesday morning, January 27, 2010.

1/27/10 – 0635 hours, no e-mail found from Florida Stucco or Ms Goldstein. Decided to give benefit of the doubt & wait until afternoon to make contact.

1/27/10 – 1455 hrs, After no contact, called for company President Howell. Call was intercepted by Ms Goldstein and she had somewhat of an aggravated tone and curt with her responses. She “ had bigger priorities” today and followed it up by saying that she had it all together and that I would have it by 4:00 o'clock (1600 hrs MT) this afternoon.

1/27/10 – 1600 hrs, Received Fax from Ms Goldstein. The information received did not contain the information (no specific equipment identifiers) as requested on the registration form and in our telephone conversations.

1/27/10 – 1630 hrs – Called Ms. Goldstein to advise her that information asked for was not included and that in order to avoid a denial of the entitlement I would need the information by 1700 hours. At that point she became somewhat belligerent saying that would be impossible because all of the engineers had gone home and no one was around that could supply that type of information. At that point she asked again for the specific details of what was needed and I proceeded to review with her the needed information in detail. When she asked what a baghouse was I described it in detail for her. She went on to say that I did not tell her all of this. I mentioned that it was all in the rules. Her response to that was that “I was mean!” and “Who writes the rules anyway, the Legislators, the Federal or State government?” “That’s not fair!” I did explain that Florida Stucco’s current Air General Permit Registration was still valid through February 21, 2010 and that when an entitlement such as this is denied for lack of information they can resubmit a new registration form and fee of \$100.00 to begin the process all over. I explained that they could still operate under their existing entitlement. Then she asked what happened to her other \$100.00 that was submitted with the first form. I mentioned that it was the fee for the processing and review associated with the original application and that each form to be considered complete must be accompanied by the fee as required in the rules. Pretty much at this point our conversation was over since she continued to offer her belligerent remarks and her opinion on how unfair all of this was. She hung up the phone on me in apparent frustration.

DENIED

1/27/10 – 1715 hours, entitlement was entered in ARMS as DENIED.

Faint, illegible text at the top of the page, possibly bleed-through from the reverse side.

SANDRA -

THIS IS MY
ACTIVITY LEADING UP
TO THE DENIAL OF
ENTITLEMENT. Dick